

## Summary of platform changes

Schwab.com®	
Platform changes and enhancements	
Quotes Trade order entry Tools	All of these screens and tools have been updated to accommodate the new symbol format.
Options chains	A number of significant improvements have been made to the options chains client interface. Please visit our New Options Symbols website at <a href="http://www.schwab.com.hk/newoptionsymbols_en">www.schwab.com.hk/newoptionsymbols_en</a> for key details of these improvements.
Symbol autocomplete	Schwab's symbol autocomplete tool is being updated to handle the new symbol format. An "Option Symbols" link will automatically appear next to the symbol suggestions if the stock or index trades options. Clicking this link will bring up an options Mini Chain you can use to find the option you are looking for.
Alternative symbol entry method	You will be able to separately specify the four individual elements of an option on the Order Entry Page instead of using the symbol autocomplete tool.
Industry symbol recognition	Schwab's systems will recognize the industry standard symbol, as long as it is entered precisely.
Incorrectly entered symbol recognition	Schwab's systems will recognize some variations of the Schwab symbol, should the symbol be entered incorrectly. If our systems find an appropriate match, they will reformat the error and accept the symbol.
Other trade-related items	
Open orders	All open orders will be converted to the new option symbol format on your behalf at the conversion (tentatively scheduled for January 23, 2010, but this date may change) and at all five consolidation events. You will not need to do anything yourself. Your order, including expiration dates, will remain the same.
Watch lists	Options using the old symbol format will be invalid in any watch list after the conversion. You will need to replace any option using the old format with the new symbol format. <b>You will need to do this twice if an option on any of your lists goes through consolidation.</b>
Trade confirmations	The new symbol format will appear in all trade confirmations for any trades placed after the conversion.
Statements	Transactions completed after the conversion will be displayed with the new Schwab symbol format in all statements. Transactions completed prior to the conversion will be displayed with the original symbol format in statements. The same applies to options transactions that are going through the consolidation process.
Gain/loss reporting	All positions or trades listed in the gain/loss reporting will show the new symbol format, even those positions or trades that were conducted prior to the conversion.
Transaction history	Transactions conducted prior to the conversion will be listed using the old symbol format. Transactions completed after this date will be listed using the new Schwab symbol format. The same applies to transactions that are conducted with options that are going through the consolidation process.

## Summary of platform changes

### StreetSmart.com™

#### Platform changes and enhancements

Quotes Trade order entry Tools	All of these screens and tools have been updated to accommodate the new symbol format.
Symbol autocomplete	Schwab's symbol autocomplete tool is being updated to handle the new symbol format. An "Option Symbols" link will automatically appear next to the symbol suggestions if the stock or index trades options. Clicking this link will bring up an options Mini Chain you can use to find the option you are looking for.
Industry symbol recognition	Schwab's systems will recognize the industry standard symbol, as long as it is entered precisely.
Incorrectly entered symbol recognition	Schwab's systems will recognize some variations of the Schwab symbol, should the symbol be entered incorrectly. If our systems find an appropriate match, they will reformat the error and accept the symbol.
Adjusted option details	Adjusted option details will now appear on the Options Basic Trading page. You'll be able to view the deliverables of specific adjusted option contracts without leaving the page.

#### Other trade-related items

Open orders	All open orders will be converted to the new option symbol format on your behalf at the conversion (tentatively scheduled for January 23, 2010, but this date may change) and at all five consolidation events. You will not need to do anything yourself. Your order, including expiration dates, will remain the same.
Brackets and trailing stop orders	All brackets and trailing stop orders placed on options symbols will be canceled by Schwab at the conversion. In addition, brackets and trailing stop orders with an option symbol that has an underlying ticker symbol going through consolidation will be canceled at that particular consolidation event. You will need to reestablish these canceled items after each event. Please consult the Key Details section ( <a href="http://www.schwab.com.hk/newoptionsymbols_en">www.schwab.com.hk/newoptionsymbols_en</a> ) for detailed information on how to do this.
Alerts and conditional orders	All activated untriggered alerts and alerts with conditional orders with the original option symbols will be deactivated by Schwab at the conversion. In addition, activated untriggered alerts and alerts with conditional orders with an option symbol that has an underlying ticker symbol going through consolidation will be deactivated at that particular consolidation event. You will need to edit and reactivate these alerts. Please consult the Key Details section ( <a href="http://www.schwab.com.hk/newoptionsymbols_en">www.schwab.com.hk/newoptionsymbols_en</a> ) for detailed information on how to do this.
Stock lists and watch lists	Options using the old symbol format will be invalid in any stock list or watch list after the conversion. You will need to replace any option using the old format with the new symbol format. <b>You will need to do this twice if an option on any of your lists goes through consolidation.</b>
Trade confirmations	The new symbol format will appear in all trade confirmations for any trades placed after the conversion.
Statements	Transactions completed after the conversion will be displayed with the new Schwab symbol format in all statements. Transactions completed prior to the conversion will be displayed with the original symbol format in statements. The same applies to options transactions that are going through the consolidation process.
Gain/loss reporting	All positions or trades listed in the gain/loss reporting will show the new symbol format, even those trades that were conducted prior to the conversion.
Transaction history	Transactions conducted prior to the conversion will be listed using the old symbol format. Transactions completed after this date will be listed using the new Schwab symbol format. The same applies to transactions that are conducted with options that are going through the consolidation process.

## Summary of platform changes

### StreetSmart Pro®

#### Platform changes and enhancements

Quotes Trade order entry Tools	All of these screens and tools have been updated to accommodate the new symbol format.
Industry symbol recognition	Schwab's systems will recognize the industry standard symbol, as long as it is entered precisely.
Incorrectly entered symbol recognition	Schwab's systems will recognize some variations of the Schwab symbol, should the symbol be entered incorrectly. If our systems find an appropriate match, they will reformat the error and accept the symbol.
Adding an alert or conditional order	You will be able to view the entire options symbol when adding an alert or conditional order, and will be able to load the symbol directly from the options chains.
Combo Order page redesign	We have redesigned this page to facilitate faster order entry. Quote information will also be presented in a more user-friendly format.

#### Other trade-related items

Open orders	All open orders will be converted to the new option symbol format on your behalf at the conversion (tentatively scheduled for January 23, 2010, but this date may change) and at all five consolidation events. You will not need to do anything yourself. Your order, including expiration dates, will remain the same.
Brackets and trailing stop orders	All brackets and trailing stop orders placed on options symbols will be canceled by Schwab at the conversion. In addition, brackets and trailing stop orders with an option symbol that has an underlying ticker symbol going through consolidation will be canceled at that particular consolidation event. You will need to reestablish these canceled items after each event. Please consult the Key Details section ( <a href="http://www.schwab.com.hk/newoptionsymbols_en">www.schwab.com.hk/newoptionsymbols_en</a> ) for detailed information on how to do this.
Alerts and conditional orders	All activated untriggered alerts and alerts with conditional orders with the original option symbols will be deactivated by Schwab at the conversion. In addition, activated untriggered alerts and alerts with conditional orders with an option symbol that has an underlying ticker symbol going through consolidation will be deactivated at that particular consolidation event. You will need to edit and reactivate these alerts. Please consult the Key Details section ( <a href="http://www.schwab.com.hk/newoptionsymbols_en">www.schwab.com.hk/newoptionsymbols_en</a> ) for detailed information on how to do this.
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Transaction history	Transactions conducted prior to the conversion will be listed using the old symbol format. Transactions completed after this date will be listed using the new Schwab symbol format. The same applies to transactions that are conducted with options that are going through the consolidation process.

Charles Schwab, Hong Kong, Ltd. is registered with the Securities & Futures Commission ("SFC") to carry out the regulated activities in dealing in securities, advising on securities and advising on futures contracts under CE number ADV256.

Charles Schwab, Hong Kong, Ltd. Suites 1607-1611, 16/F, ICBC Tower, No. 3 Garden Road, Central, Hong Kong

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